



Specialised Knowledge of  
Development Policy and Research

JOHANNESBURG



DURBAN



PORT ELIZABETH





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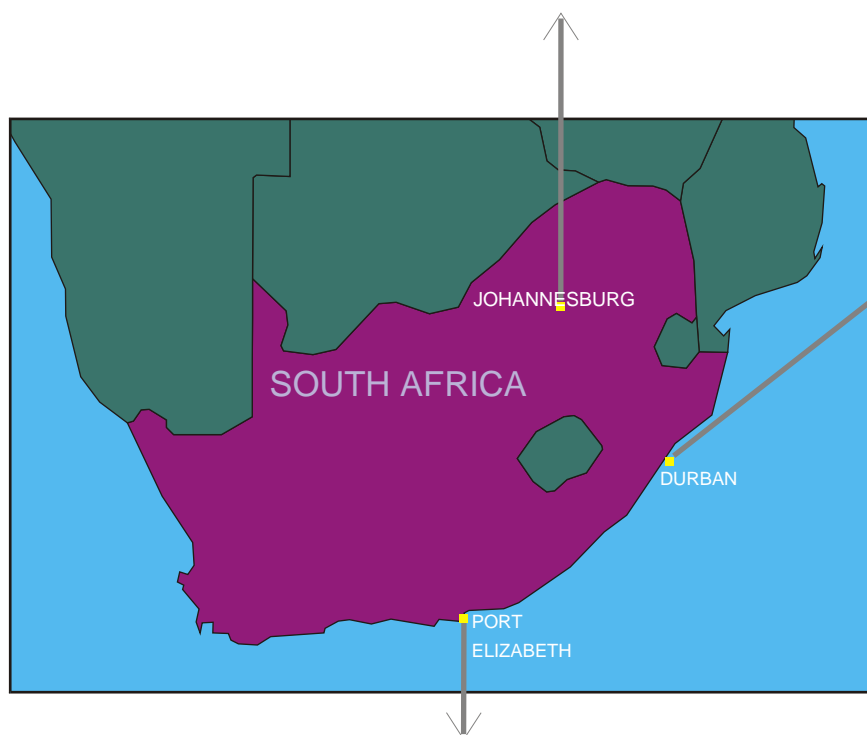
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About Us

**OUR VISION**  
To be the best in our field of expertise

**OUR MISSION**  
To produce affordable research of a consistent and high quality that facilitates development and positive change.



**Capacity Building**

Development Research Africa is committed to the principles of capacity building in disadvantaged communities and amongst historically disadvantaged persons.

Capacity building is embodied in every sphere of the organisation. We believe that development should aim to develop the skills of the recipients and therefore strive to develop capacity among disadvantaged communities and within smaller non-governmental organisations.

Development Research Africa, originating from Data Research Africa (1988 - 1997) then DRA Development (1997 - 2001), has extensive knowledge of, and experience in, most types of development research, evaluation and policy.

Development Research Africa is ideally placed to undertake research, analyse research findings, write policy and evaluate development programmes for non-governmental organisations and private companies involved in human development, democratic governance and the provision of infrastructural services and utilities.

In addition, we have specialised knowledge in the fields of Health & HIV/AIDS, Marketing, Security, Socio-Economic Studies, Impact Assessments, Small, Medium & Micro Enterprise, Tourism, Telecommunication, Water & Sanitation.

Through strategic alliances, Development Research Africa has the flexibility to handle both small intensive and large expansive projects throughout Africa.

- Specialist knowledge in:
- Health &
  - HIV/AIDS
  - Marketing
  - Security
  - Socio-Economic Studies
  - Impact Assessments
  - Small, Medium &
  - Micro Enterprise
  - Tourism
  - Telecommunication
  - Water & Sanitation





## • Company Profile

### Integrated Service

Development Research Africa places the utmost importance on an integrated and holistic approach to development concerns thereby ensuring sustainability and participatory growth.

We continually strive to provide affordability, effectiveness and excellence in the field of research and development. We place primary importance and full value on honesty and integrity in all our activities and dealings.

The DRA team comprises a range of specialists who, for any one assignment, are blended to address fully the requirements and needs of clients across a wide sectoral range.

DRA has purposefully specialised in dealings on the African continent, as this is believed to be the continent of the future, while maintaining contact with developments worldwide. As such DRA has been able to ensure a central role for the organisation in promoting the emergence of the African continent as a global player.

**Managing Director**  
Anthea Dallimore  
B.Econ. M. Dev. Studies

**Directors**  
Patrick Burton  
M.Sc.(URP), H.Dip. (Dev Planning)

Lizette Meyer  
B.Com. LLB

Rob Stewart  
M.Sc.(URP) (Dev.Studies)

#### Members

Robyn Pharoah  
M.Soc.Sc.(Dev Studies)  
Kerry Vermaak  
M.Soc.Sc. (Research Psych)  
Pinky Mashigo  
M.A. (Econ)  
Sipho Gumede  
B.A (Hons.)

### What We Do

Development Research Africa offers the following services:

- \* Identification and analysis of secondary and primary demographic, social and economic research requirements from inception, through fieldwork to the analysis stage.
- \* Facilitation of participative development & planning processes.
- \* Social, economic and political impact assessments of development projects.
- \* Investment, partnership and client impact assessments (public, private and civil sectors).
- \* Cost benefit analysis on a spectrum on public and private sector development related investments.
- \* Market research particularly in the identification of niche and non-mainstream markets.
- \* Project management of development research & policy processes.



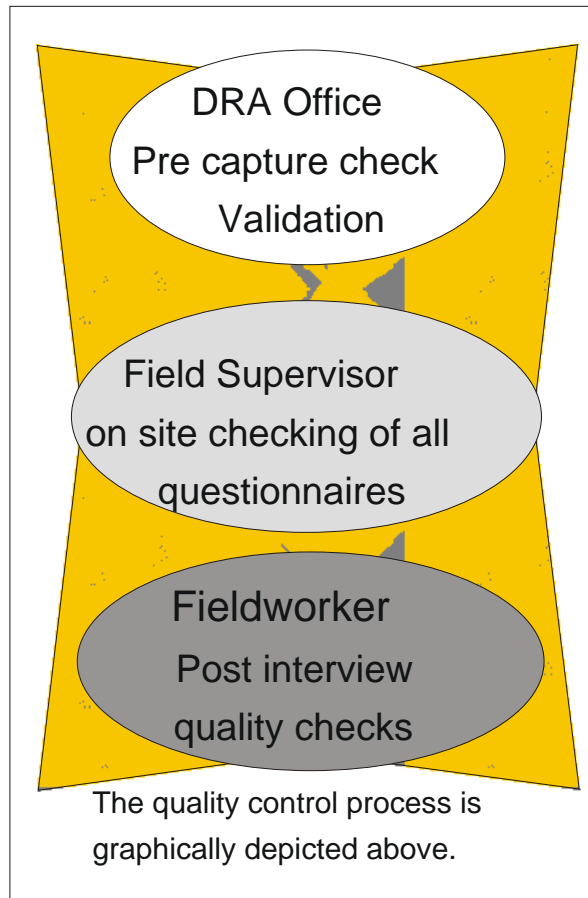
Over the past year DRA implemented new measures to ensure the highest quality data is produced. Emphasis has always been placed on quality control, both during data collection, as well as in the capturing process.

Our new systems draw on best practices identified both nationally and internationally and we believe that this quality assurance process places DRA at the forefront of specialist development research in South Africa.

DRA utilises a three tier quality control process. In the field, fieldworkers check completed questionnaire schedules daily, to ensure that all questions are answered and skips are followed.

The checked questionnaires are handed to team leaders who, whilst in the field, perform a second quality check on each questionnaire. They focus on skip patterns, as well as ensuring that answers correspond with previous responses and follow logical process.

Should any data be incomplete, missing, skip patterns not followed, or a discrepancy exist between responses in one schedule, the questionnaires are returned to the fieldworker, who re-administers the questionnaire and corrects any errors.



On completion of each survey area to the satisfaction of team leaders, questionnaires are submitted to the DRA office.

Dedicated personnel perform random checks on each team's as well as individual fieldworker's questionnaires.

In addition, telephonic or physical call-backs are done on 5% to 10% of randomly selected questionnaires.

DRA is currently implementing a 'double capture' mechanism. We recognise that even with stringent controls in the field, errors can occur in the capture process.

All data is captured twice, using the same structure. Whilst this necessitates a longer time period in project planning, it guarantees a consistently high standard.

Finally, an overall validation of the entire database is conducted on final output tables to verify quality and consistency. Analysis is run using either SPSS or STATA, allowing use of their advanced analytical tools.

Although the new procedures may require a little more time and resources, we believe they present the best means to meet our clients' needs and ensure the highest quality information possible.



## Domestic Private Sector

ACER Africa  
Alliance Property Group  
Business Partners for Development (Vivendi Water)  
Integrated Development Planning  
ISCOR  
Monitor Company  
Monsanto - South Africa  
Multichoice Holdings Inc.  
MTN  
Namaqualand Corridor Development Company  
RTM Management Consultants  
Scott Wilson (Town and Regional Planners)  
Shell Renewable  
South African Breweries  
Telkom S.A.  
Thukela Water Project  
Tongaat Hullets - Morelands Division  
Umgeni Water  
Vukuzakhe Development Consultants  
Water Management Area Consultants  
Zenex Foundation

## Domestic Civil Society / Academic Sectors

Built Environment Support Group - University of Natal  
Centre for Development & Enterprise  
Council for Scientific and Industrial Research  
Centre for Civil Society - University of Natal  
Development Bank of Southern Africa  
Foundation for Contemporary Research  
Health & Development Research Unit - University of the Witwatersrand  
Health Economics and HIV/AIDS Research Division - University of Natal  
Health Systems Trust  
Hlobane Community Complex  
Human Sciences Research Council  
Independent Broadcasting Authority  
Independent Development Trust  
Institute for Security Studies  
Institute for Social and Economic Research - Rhodes University  
Institute for Social and Systemic Change - University of Port Elizabeth  
Ithala Development & Finance Corporation  
Land and Agricultural Policy Centre  
LINK Centre - University of the Witwatersrand  
Medical Research Council  
Mvula Trust  
The Nelson Mandela Children's Fund  
Ntinga World Education  
Ntsika Enterprise Promotions Agency  
Reproductive Health Research Unit - University of the Witwatersrand  
School of Development Studies - University of Natal  
Soul City Institute for Health and Development  
South African Telecommunications Regulatory Authority (SATRA)  
Ubuntu Education Fund  
University of Durban, Westville  
World Vision of South Africa  
YMCA

## Domestic Public Sector

Durban Metropolitan Council  
Eastern Cape Department of Economic Affairs, Environment & Tourism  
Gauteng Department of Agriculture  
Greater Johannesburg Metropolitan Council  
iNdllovu Regional Council  
KwaZulu-Natal Department of Economic Affairs & Tourism  
KwaZulu-Natal Department of Transport  
KwaZulu-Natal Tourism Authority  
Lubombo Spatial Development Initiative  
Mandeni Transitional Local Council  
National Department of Communications  
National Department of Constitutional Development & Local Government  
National Department of Public Service & Administration  
National Department of Public Works  
National Department of Trade & Industry  
National Department of Transport  
National Department of Water Affairs & Forestry  
Northern Cape Department of Economic Affairs & Tourism  
Pennington Transitional Local Council  
uMzinyathi Regional Council

## International

Action for Southern Africa - UK  
Centre for Development Studies - University of Swansea  
DANIDA - Royal Danish Embassy  
Danish Democracy Fund  
European Union  
International Development Research Centre - Canada  
International Labour Organisation  
Institute for Crime & Justice - United Nations  
London Clubs International - UK  
Monsanto - Europe  
Ramboll PLS - Denmark  
Population Council  
Robert McNamara Foundation  
Tulane University - New Orleans, USA  
Tulip International - Denmark  
Vivendi Water  
World Bank



For the Reproductive Health Research Unit,  
Youth Evaluation of Attitudes towards HIV/AIDS and HIV  
Prevalence Amongst Youth  
- Mar-Aug'02

For the Health Systems Trust,  
Infant Feeding Practices at Selected Clinics in Limpopo,  
Mpumalanga, Free State and Eastern Cape  
- Apr-Jun'02

For the Ubuntu Education Fund,  
Analytical Report on the Mpilo-Lwazi HIV/AIDS Evaluation  
- Apr'02

For the Population Council, University of Tulane and  
University of Natal,  
Situational Analysis of the Reproductive Health Services  
Environment in Durban Metro and Mtunzini  
- Apr-Jul'01

For the University of Durban, Westville,  
Statistical Analysis of Expanding Contraceptive Choice  
- Apr-Sep'01

For Soul City Institute for Health and Development  
Communication,  
Research into the Quantitative Audience Reception & Impact  
Evaluation of Soul Buddyz  
- Feb-Apr'01

For World Vision of South Africa and the Health  
Economics and HIV/AIDS Research Division of the  
University of Natal,  
Rapid Household Scan for Monitoring Household Morbidity,  
Mortality and Orphans, and an Income and Expenditure  
Survey for Monitoring the Economic Impact of HIV/AIDS  
- Sep-Dec'00

For the Population Council,  
Addressing Stigma and Strengthening Prevention, Care, and  
Support for Workers at Eskom  
- Jan'01-Jul'02

For the YMCA,  
Data Analysis of a Pre and Post Test Knowledge, Attitudes  
and Perceptions Interview for the Better Life Options Peer  
Education Programme  
- Nov'00-Jan'01

For the Reproductive Health Research Unit,  
Youth Centre Assessment in KwaZulu-Natal, Gauteng, Free  
State, Eastern Cape, North West Province, Northern Cape  
and Northern Province  
- Nov-Dec'00

For the Reproductive Health Research Unit,  
Evaluation of the Peer Education Programme in the  
Eastern Cape, Gauteng, KwaZulu-Natal, Northern  
Province, Free State, North-West Province & Western  
Cape  
- Jun Jul'00

For the Health & Development Research Unit,  
University of the Witwatersrand,  
A Study on Social Capital & Mental Health in an Informal  
Settlement in Durban  
- Jul-Sep '00

For the Reproductive Health Research Unit,  
Baseline Survey for Youth Centres in the Eastern Cape,  
Gauteng & Mpumalanga  
- Mar'00

For the Reproductive Health Research Unit,  
A Baseline Sentinel Surveillance Study of  
STD Prevalence in Identified High Risk  
Groups in Kwazulu-Natal, Free State,  
Mpumalanga and Gauteng  
- Mar-Oct'00

For the Population Council, the University of  
Tulane, New Orleans and the University of  
Natal, Durban  
Research on Transitions to Adulthood in the  
Context of HIV/AIDS in KwaZulu-Natal  
- May'99 - May'01





For Shell Renewable,  
An Evaluation of Solar Home Systems Project in the  
Rural Eastern Cape  
- May-Jun'00

For Tulip International and PLS Ramboll,  
Profile of the Fresh Meat Sector in South Africa  
- Mar'00

For South African Breweries,  
Pilot Study on Tracking both Distribution and Sales of  
Beverages amongst Informal Sellers, Taverns and  
Shebeens in the Durban Metropolitan Region  
- Aug-Sep'98

For Tulip International,  
Situational analysis of the Aluminum Sector in  
South Africa  
- Dec'00

For the Alliance Property Group,  
Market Identification of Reservoir Hills  
Residential Area, Durban  
- Sep'00

For DANIDA,  
The Evaluation of Proposed Danish-South  
African Small and Medium Business Joint  
Venture Programmes  
- Dec'97-Mar'98

## Miscellaneous

For the Council for Scientific and Industrial Research,  
Community Survey on Environmental Quality in Cato Manor  
- Apr-May'01

For the University of Natal, in collaboration with the World Bank,  
Survey of Private Purchases of Farm Enterprises  
- Jan'02

For the Independent Development Trust,  
Capacity and Readiness of Community Development  
Initiatives Assessment  
- Nov-Dec'00

For the Danish Democracy Fund,  
An Evaluation of the South African Exchange Programme  
- May-Jun '00

For the European Union and the Department of Trade & Industry,  
Project Management Unit for the DTI Policy Support Programme  
- Jan'98-Jun'01

For the Built Environment Support Group, University of Natal, Durban,  
Evaluation of Housing Developments in Ten Durban Metro Settlements  
- Aug-Oct'00

For the Institute for Social and Systemic Change, University of Port Elizabeth,  
Consumer Needs Assessment of the Proposed  
Walmer Enterprise Village in Port Elizabeth  
- Jun-Jul'00



For the Department of Public Service & Administration in Collaboration with the United Nations Office of Drug Control and Crime Prevention and DFID, UK, Public Administration Survey on Corruption in Kwazulu-Natal and Gauteng  
- Apr-Jun'02

For the Institute for Security Studies, Victim Survey in Hillbrow, Johannesburg  
- Mar-May'02

For the Institute for Security Studies, Qualitative and Quantitative Research into the Improvement of the Detection and Prosecution of Firearm Related Cases in South Africa  
- Nov'01-Jan'02

For the Institute for Security Studies, Study to Evaluate the Impact of the Partners in Policing Programme at Police Stations throughout the Eastern Cape  
- Feb-Nov'01

For the Institute for Security Studies, Client and Public Assessment of the National Prosecuting Authority  
- Oct '01-Jan'02

For the Institute for Security Studies, A Study to Investigate of the Impact of the Service Delivery Improvement Programme and Community Policing in the South African Police Service - National Survey  
- Aug-Nov'00

For the Institute for Security Studies, A Monograph of the Three Metro's Arrestee Study: Exploring the Linkages between Drug Use and Crime  
- Jan'01

For the Human Sciences Research Council, Monitoring and Evaluation of the South African Study of Drug Use Amongst Arrestees  
- Dec'99-Mar'00

For the Institute for Security Studies and United Nations Centre for Human Settlements, Research on Youth and Crime in Dar-Es-Salaam, Tanzania  
- Feb-Jun'00

For the Institute for Security Studies, Research into Community Policing Forums and Crime Reduction Strategies in Mpumalanga and Eastern Cape  
- May-Jun'00

For the Institute for Security Studies, A Study on Re-Integration Strategies for Child Soldiers in Uganda  
- Oct-Nov'99

For DANIDA & the Institute for Security Studies, Research Formulation on Violence Against Women in Non-Metropolitan South Africa  
- Jul-Dec'99

For the Institute for Security Studies, Research on Perceptions of Justice in the Eastern Cape  
- Jun-Sep'99

For the Medical Research Council, Research and Policy on Drug Usage Amongst Arrestees in Cape Town, Johannesburg and Durban  
- Jun-Sep'99

For the Institute For Security Studies, Research Formulation on Violence Against Women in Johannesburg, Cape Town and Durban  
- Apr-Sep'98

For the University of Wales & the European Union, A Study on Illicit Drugs, the Economic and Social Issues in Developing Countries, South Africa  
- Aug-Sep'98



For the Nelson Mandela Children's Fund,  
Goelama Project Baseline Survey on Vulnerable and  
Orphaned Children  
- Nov'01-May'02

For the Independent Development Trust,  
An Evaluation of Projects Funded through the Poverty  
Alleviation Programme  
- Jan-Apr'02

For Integrated Interactive Planning and the Gauteng  
Department of Agriculture,  
Audit of Smallholdings in the Gauteng Province  
- Jul-Oct'01

For the Buffalo City Metropole and Rhodes University,  
Quality of Life and Needs Assessment Survey of 2,477  
households in Buffalo City  
- Aug-Nov'01

For Monsanto South Africa,  
Socio-Economic Impact Assessment of Small Scale Farmers  
adopting Genetically Modified (BT) Cotton, Makhatini Flats  
- Jan-Dec'01

For Monsanto Europe,  
Socio-Economic Impact Assessment of Small Scale Farmers  
adopting Genetically Modified (BT) Cotton, Makhatini Flats  
- Feb-Apr'00

For the KZN Department of Economic Affairs & Tourism  
and the Ithala Development Finance Corporation Limited,  
An Income and Expenditure Survey of 6 000 Households in  
KwaZulu-Natal  
- May-Aug'99

For the Pennington Transitional Local Council,  
Research and Policy on the Socio-Economic Dynamics and  
Poverty in Pennington  
- Apr-May'99

For Vivendi Water,  
An Income and Expenditure Study - Three sites in  
Pietermaritzburg  
- Jul'00

For the Durban South Central Local Council,  
A Social and Business Survey in Clairwood  
- May '00

For the McNamara Foundation,  
Research on the Economic Effects of New Infrastructure  
Technologies in the Lubombo SDI - Mozambique, Swaziland  
and South Africa

For the KZN Department of Transport,  
An Assessment of the "Asiphephe - Let us Be Safe" Driving  
Campaign for KwaZulu-Natal  
- May'99

For Policy and Praxis, the World Bank, the Food Policy and  
Research Institute, University of Michigan & the University  
of Natal,  
Primary Research of a Poverty Study for the Province of  
KwaZulu-Natal  
- Jan-Jun'98.

For the Independent Development Trust,  
Baseline Study on the Anti-Poverty Community  
Based Rural Public Works Programme  
- Jan-Apr'99

For the Mandeni Transitional Local Council,  
Research on Socio-Economic and Demographic Factors in  
the Region  
- Oct-Dec'99

For London Clubs International,  
Social, Economic and Political Impact Assessment of a  
Proposed Casino Development in a Suburban Environment  
Durban  
- Aug-Sep'98



Small, Medium & Micro Enterprise

For Ntsika Enterprise Promotion Agency,  
Assessment of Public Sector Procurement to SMME's  
- Jan-Feb'01

For Ntsika Enterprise Promotion Agency,  
Investigation on the State of SMME Service by the Tender  
Advice Centres  
- Jan-Mar'01

For the International Labour Organisation and SEIBSA,  
Impact Assessment of the SIYB Programme in South Africa  
- Dec'00-Apr'01

For Ntinga World Education,  
Research on the Ziphilise Training Programme for Female  
Micro-Entrepreneurs  
- Dec'99-Jan'00

For Zenex Foundation,  
An Evaluation of the Ermelo Local Business Service  
Centre  
- Oct-Nov'99

For the International Labour Organisation,  
Impact Assessment of the CET Programme in South Africa  
- May-Jun'99

For the International Labour Organisation,  
Impact Assessment of the SYB Programme in South Africa  
- Apr-May'99

For Ntinga World Education,  
Research and Policy on Tourism and the SMME Sector  
- Feb-Apr'99

For Ntinga World Education,  
Research and Policy on Women Owned SMME's in Port Elizabeth  
- Feb-Mar'99

For the International Labour Organisation and Ntsika  
Enterprise Promotion Agency,  
Evaluation of the Joint Pilot Project for Enhanced Impact of  
the ILO/Ntsika SIYB Programme  
- Dec'98-Jun'99

For Ntsika Enterprise Promotion Agency,  
Assessment of Public Sector Procurement to Small,  
Medium and Micro-Enterprise  
- Jan-Jun'99

Tourism

For the World Bank,  
Household Survey of Existing and Potential Domestic  
Tourists in KwaZulu-Natal and Gauteng  
- Feb-Apr'01

For the World Bank,  
Evaluation of the Contribution of Nature Tourism to  
Economic Development and Conservation Finance in  
South Africa  
- May'00-Mar'01

For the Land and Agriculture Policy Centre,  
A Policy Paper on Conferencing Facilities:  
a Community Based Tourism Strategy  
- Dec'99-Jan'00

For the Durban Metropolitan Council,  
Tourism Research and Policy Formulation  
on the Durban Beachfront  
- Dec'98-Jan'99

For the Hlobane Community Complex,  
A Pre-Feasibility Tourism Study for the  
Hlobane Community  
- Aug-Dec'98

For the KwaZulu-Natal Tourism Authority,  
Co-ordinating a Community Based Tourism Study  
for the Province of KwaZulu-Natal  
- Jan-Dec'98

For the Northern Cape Department of Economic Affairs & Tourism,  
The Preparation a Tourism Policy Paper and  
Implementation Strategy  
- Feb-Aug'98

For the Eastern Cape Department of Economic Affairs & Tourism,  
The Preparation of Policy Guidelines for the Tourism, Environmental  
and Institutional Sectors for the Wild Coast, Eastern Cape Province  
- Dec'97-May'98



For the LINK Centre, University of the Witwatersrand,  
Evaluation of the Information Literacy Programme  
- Dec'00-Jan'01

For the Greater Johannesburg Metropolitan Council and the  
Monitor Company,  
Telecommunications Plan for the iGoli 2010 Planning Process  
- Jul '00-Sep'00

For the South African Telecommunications Sector,  
Research, Analysis and Consultation on Developing a Best  
Case Scenario for Community Tele-Centres  
- Dec'99-May'00

For the LINK Centre, University of the Witwatersrand,  
A Policy Paper on Communications and Local Government  
Development Planning  
- Nov'99-Dec'99

For the South African Telecommunication Regulatory Authority,  
Policy Formulation on a Telecommunications Universal Policy  
Framework for Defining Categories of Needy People  
- Oct'97-Mar'98

## Water & Sanitation

For the Water Management Area Consultants,  
An Assessment of the Economic Issues Related to the  
Usutu-Mhlathuze Water Management Area  
- Oct-Dec'01

For the Department of Water Affairs,  
Macro & Sectoral Economic Assessment of Water Use in  
Mhlathuze Catchment  
- Feb-Apr'00

For the Council For Scientific & Industrial Research,  
A Study on Labour Contractor Models for the Working for  
Water Programme in Mpumalanga, KwaZulu-Natal &  
Eastern Cape  
- Oct-Dec'99

For Mvula Trust,  
A Study on Schools Sanitation Programmes in Mpumalanga  
and KwaZulu-Natal  
- Oct-Dec'99

For Durban Metro Bulk Waste Water,  
An Evaluation of the Waste Water Campaign  
- Jul-Dec'99

For Umgeni Water,  
Creation of an Internal Evaluation & Monitoring  
Process in Kwa-Zulu-Natal  
- Jul-Aug'99

For Mvula Trust & European Union,  
Evaluating the Impact of a Prescribed Gender Policy on  
Delivery of Water and Sanitation to Rural Communities  
in South Africa  
- Feb-Aug'98

More projects and a selection of reports, can be found on our web site:

[www.dra.co.za](http://www.dra.co.za)

